

# VISA<sup>®</sup> Signature



## ***Extended Warranty Protection***

When you use your covered Visa<sup>®</sup> Signature Card account and/or rewards program associated with your covered account for your eligible purchases, Extended Warranty Protection will double the time period of the manufacturer's U.S. warranty, up to one additional year, on eligible warranties of 3 years or less. This benefit is limited to no more than the original purchase price of the item (as shown on your credit card receipt), less shipping and handling fees, up to a maximum of \$10,000 per claim, and \$50,000 per cardholder.

### **Easy product registration and claim process**

To initiate a claim or register your purchase online go to [www.cardbenefitservices.com](http://www.cardbenefitservices.com) or call the Benefit Administrator at 1-800-551-8472, outside the U.S., call collect at 1-303-967-1096. When you register your purchase, the claim center will have all the pertinent information readily available should you need to file a claim later.

Certain terms, conditions and exclusions apply. For coverage to apply, you must use your covered Visa<sup>®</sup> Signature Card account to secure transactions. Please refer to your Guide to Benefits for further details.

### **Below you will find answers to the most commonly asked questions about the benefit:**

***Q: How does the warranty work?***

**A:** It doubles the original term up to an additional year on eligible warranties of 3 years or less. So, for example, if the original warranty was for six months, the benefit will extend to an additional six months for a combined total of 12 months of coverage if the original warranty was for 12 months, the benefit will extend it for an additional 12 months for a combined total of 24 months of coverage.

***Q: What are the timelines for filing a claim?***

**A:** You must notify the Benefit Administrator within 60 days of the product failure and submit your completed and signed claim form within 90 days of the product failure.

*Q: What paperwork do I need to submit with my claim?*

**A:** In addition to the claim form, you will need the following:

- An itemized sales receipt for the purchase
  - The billing statement for your covered Visa® Signature Card account showing the purchase
  - A copy of the original manufacturer's warranty
- A description of the item and its serial number, and any other documentation deemed necessary to substantiate your claim (this includes bills and, if necessary, a copy of the maintenance record and receipts)
- The original repair estimate or repair bill, indicating cause of failure
- Any other documentation deemed necessary by the Benefit Administrator to substantiate the claim

For complete benefit terms and conditions, please refer to your Guide to Benefits for more information.